

November 20, 2019

## To whom it may concern;

I have found Bob to be a conscientious employee with a well-developed work ethic. He has never been late and has a great problem-solving attitude. He was hired to help develop an app for our firm and ending up crossing over into helping quite effectively for the company's IT needs. This meant he took care of everything in a company with 6 locations and over 100 employees, keeping all of their laptops, chromebooks and tablets up and running and all of the company servers up and running as well.

Bob also maintained the printers, scanners, check scanners, cash registers and time clocks. Additionally he took care of the Active Directory entries and changes along with Sonic Wall changes and changes in internet providers. He accomplished all of this is in addition to converting our websites to WordPress and handling any problems that came up on any of our websites.

I believe Bob will be a prized asset for any company he ends up with. His position here was eliminated because of a merger with a company that already has a large IT department and who handles most IT needs remotely. It is no reflection on his abilities or dedication, both of which are excellent.

Sincerely,

Lester Hammond, PT, Administrator